

VOICE-CONTROLLED PERIO CHARTING THAT WORKS!

- Perio Chart without an assistant
- Works in noisy environments
- Bridges to all major PM software
- Increases treatment acceptance
- **Saves** time and money



Headset: \$1,395 + Software Subscription (\$79/month)\*

\*add \$10/month for each additional headset



Call 1-877-357-7623 or go to floridaprobe.com/voiceworks



## FLOFICIA PROBE VOICE WORKS™ ►FAQS

- What is the monthly fee for? The monthly fee is for unlimited use of the software per month. It provides a site license for installation on any number of PCs in an office. It allows unlimited patients, and unlimited charts. Also included are free software updates (at least four per year), and unlimited tech support via internet Live Support, email, or phone. Finally, it includes the extended unconditional warranty which covers all hardware.
- Can I share one headset with multiple users? Yes, two people can share one headset; however, we recommend one headset per clinician for the best results.
- Can I move my headset to other computers? Yes, you can move it to any computer with the VoiceWorks software installed.
- What if I have an accent? The system rapidly adapts to a user's speaking style – even if they have a very strong accent.
- What if I try to use it when my voice sounds a little different (i.e., I sound hoarse or have a cold)? No problem - our softwware has an autoadaptation feature that automatically adjusts to changes in your voice and changes in the background noise in your operatory.

## Is there a contract? No.

- What if I want to cancel the monthly fee? No problem. Just let us know within 5 business days of your next monthly charge. Your office owns the patient data – thus, you can always pull up patient charts and view, print, or email them. However, no new data will be able to be entered into the software. Charting data can be exported for use in other systems.
- Can I try before I buy? Yes, there is a 3-month money back guarantee. If you're not fully satisfied, simply return the hardware in good condition for a full refund (the monthly subscription, and any training fees are not included).

- **Is there a warranty?** Yes. All hardware is covered by an unconditional warranty. If the headset ever breaks or is damaged, simply return it for repair or replacement – all you pay is shipping.
- What if there's someone else in the operatory talking loudly. How does VoiceWorks know to listen only to me? VoiceWorks uses advanced noise canceling technology along with embedded sensors that allow the system to know when the user is talking, versus some other sound source.
- What if the patient asks me a question while I'm charting – will VoiceWorks let me talk to the patient while it's in listening mode? Artificial intelligence in the software knows when the user is talking to the patient, vs. entering charting data. The software ignores patient communications, but instantly accepts charting data.
- Will VoiceWorks work with languages other than **English?** For now it only works in English. German, Spanish, French, and Mandarin will be added soon.
- How long does the training take? An initial one hour session is enough for most users to learn the basics of the software. After that a second hour is needed to learn voice charting. The system works very well right out of the box, however it quickly adapts to individual user speaking styles and becomes very accurate within minutes.
- ▶ How much does the training cost? Web-based training for new users is free. Additional training is free. Future training (for instance if a new RDH is hired) is also free. Did we mention training is free?
- Will the software link/bridge with my practice management application? Yes. The VoiceWorks software links with Dentrix, Eaglesoft, Softdent and 42 other practice management applications in North America, plus additional applications around the world.

